



TCIS系列产品

TCIS（客服管理系统）是燃气公司最重要的业务管理系统,提供最佳实践案例及中华煤气管理智慧及经验。全新一代TCIS3.0采用云计算技术，有助提升运行性能和系统稳定性，降低综合投入和运维成本

产品特点

- 灵活的价格模型实现年阶梯、季阶梯或月阶梯（符合物价局的阶梯量不累计不结转）、采暖用户、公福用户不同优惠等复杂收费价格策略
- 支持与各气家APP、VCC虚拟营业厅、银联、支付宝及NFC/远程燃气表具对接
- 全新的工商客户管理功能模组
- 100多张不同燃气公司范本报表

TCIS Product Suite

TCIS (Towngas Customer Information System) is the key business operation system for city gas companies, providing the most advanced and comprehensive billing and CRM solutions for city gas industry with best practices and Towngas management experience. The new generation of TCIS3.0 adopts cloud computing technology, which helps to improve system performance and stability, reduce overall investment and maintenance cost

Product features

- Supports multi-tier tariff model by year, quarter or month (compliance with the regulation of Bureau of Commodity Price). It also combines different social welfare concession schemes in the calculation
- Comprehensive payment methods such as Towngas Payment Platform, VCC (Virtual Customer Center), UnionPay
- Alipay and NFC / remote meter
- Brand new management module for commercial and industrial customer
- More than 100 different standard reports for city gas companies