

TCIS（客服管理系统）是燃气公司最重要的业务管理系统。提供最佳实践案例及中华煤气管理智慧及经验。全新一代TCIS3.0采用云计算技术，有助提升运行性能和系统稳定性，降低综合投入和运维成本。

TCIS (Towngas Customer Information System) is the key business operation system for city gas company. By providing the most advanced and comprehensive billing and CRM solutions for city gas industry with industrial best practices and Towngas management experience. The new generation of TCIS3.0 adopts cloud computing technology, which helps to improve system performance and stability, reduce overall investment and maintenance cost.

产品特点 Product features



- 灵活的价格模型实现年阶梯、季阶梯或月阶梯（符合物价局的阶梯量不累计不结转）、采暖用户、公福用户不同优惠等复杂收费价格策略。

Based on tiers tariff models by yearly, quarterly or monthly (compliance with the regulation of Bureau of Commodity Price). It also combines different social welfare concession schemes in the calculation.

- 支持与港华交易宝、银联、支付宝及NFC/远程燃气表具对接。

Comprehensive payment methods such as Towngas Payment Platform, UnionPay, Alipay and NFC / remote meter connectivity.

- 全新的工商客户专用管理模组。

Brand new management module for commercial and industrial customer.

- 内含100张不同燃气公司范本报表及简便报表自定义工具。

Built-in with over one hundred standard reports with flexible reporting tool to create your own reports.

立即体验

